

Oracle B2C Service August 28, 2026 Release Notes

	Description
	Analytics
	An issue where custom report drilldown displayed incorrect results in Browser UI has been fixed.
	An issue preventing pie chart data label font size changes from being applied in Browser UI reports and dashboards has been addressed.
	Browser Agent Desktop
	Browser UI now includes the latest Oracle Rich Text Library enhancements.
	An issue causing the Change Password dialog to appear for SSO-enabled staff accounts during save operations in Browser UI has been addressed.
	An enhancement has been implemented to display SR subject, product, category, and disposition information for Similar Incidents.
	Business Rules
	An issue preventing Chat Rules from being saved with a single standard mask has been addressed.
	Chat
	An issue where the Browser UI Chat Engagement Panel intermittently reverted to its default width has been addressed.
	Workspaces and Extensibility
	Browser UI is now compatible with Chrome's unload deprecation changes.